

Adult Protective Services

Vermont's Adult Protective Services (APS) Program investigates and intervenes in reported incidents of abuse, neglect and/or exploitation of vulnerable adults aged 18 or older who have been mistreated by another person. The vulnerable adult may live in their own home, other community-based settings or in licensed facilities, such as nursing homes, assisted living residences, hospitals or psychiatric settings. Vulnerable adults are at greater risk of experiencing abuse, neglect or exploitation due to infirmities of aging and/or a physical, mental or developmental disability.

APS is a program of the Department of Disabilities, Aging and Independent Living, Division of Licensing and Protection. The mission of APS includes promoting greater public awareness about abuse of vulnerable adults and providing education and training programs targeted to mandated reporters (staff) employed by agencies and service providers that deliver services, supports and assistance to vulnerable adults.

TO MAKE A REPORT:

PHONE: 1-800-564-1612 or (802) 871-3317

FAX: 1-802-871-3318 or

SECURE WEBSITE: www.dlp.vermont.gov/abuse-reporting-form/